



YMCA of GREATER MICHIANA

Benton Harbor-St. Joseph YMCA
Niles-Buchanan YMCA
Northside Child Development Center
YMCA Camp Eberhart
YMCA O'Brien Center

What is the new name of the facility?

- Currently, this facility is known as the Downtown South Bend YMCA.

Will former Beacon Health & Fitness members have access to the new YMCA facility?

- Former Beacon Health & Fitness members can expect an exclusive invitation to join the YMCA, and City of South Bend employees will also be eligible for a discounted membership.
- For full membership information and opening updates, please visit us at ymcagm.org/DTSB.

When will the YMCA begin operations at the new location?

- New rates will go into effect as soon as possible June 2024. Current Beacon members will receive a \$0 Join fee and their monthly rate will be prorated.

I used to pay for my membership monthly, what are my new options?

There are a few options to choose from.

- Auto bill: Monthly payments can be drafted out of a Checking/Debit account or Credit Card.
- Quarterly/Semi-Annual/Annual payments: Membership can be paid with cash, checking/debit account or credit card.

What is Financial Assistance?

- Financial Assistance is available for any member who would like to join but is unable to do so monetarily. A Financial Assistance packet is available for the member to complete. Discounts are determined by gross household income and the number of individuals living in the household.

What amenities will the Downtown South Bend YMCA offer?

- The facility will include fitness classes, personal training, basketball and racquetball courts, indoor track, cardiovascular and weight training equipment, aquatics, locker rooms, and more.
- The YMCA plans to create a welcoming environment that fosters community engagement and personal growth. This could include specialized fitness programs, wellness workshops, and social events.

Will the hours stay the same as they were at Beacon?

- Yes.
 - Mon-Fri 5:00 AM-9:00 PM
 - Sat-Sun 7:00 AM-5:00 PM

What prompted the YMCA's decision to lease the downtown location?

- When presented with the option by the City of South Bend, the YMCA saw an opportunity to expand our mission and community outreach by moving into the heart of Downtown South Bend.

Will the new downtown location affect existing YMCA facilities?

- During the transition period, YMCA members will have full access to the O'Brien Center and its amenities, just 3.5 miles away at 321 E. Walter St.

- Under a new three-year agreement being finalized with South Bend Venues Parks & Arts, the O'Brien Center will remain readily available, plus YMCA members can also enjoy other YMCA facilities across the region.

What will happen to the former YMCA property at 1201 Northside Boulevard?

- The property on Northside Boulevard will be transferred at no cost to the City of South Bend for future redevelopment.
- We look forward to learning future details as they are made available.

Will there be any changes to existing YMCA programs due to the new location?

- The YMCA looks forward to continuing and potentially expanding our programs in the new Downtown South Bend location.

How will the new location impact traffic and parking in downtown South Bend?

- The YMCA looks forward to providing detailed information regarding parking and transportation options for members and visitors in the very near future.
- As you'd expect, it is our genuine desire that the transportation and parking situation be one that facilitates ease of visiting us and enjoying all the facility has to offer.

Will the new facility accommodate individuals with disabilities?

- As with our facilities in other regions, the YMCA will ensure accessibility for individuals with disabilities in accordance with legal requirements.
- We want all members of the community to feel welcomed, accepted, and accommodated.

What role will community feedback play in shaping the operations of the new facility?

- The YMCA values the feedback our community has for our facilities, programs, and personnel, and we encourage you to share that feedback as we begin operations out of our new downtown South Bend facility. Email us at info@ymcagm.org

Will there be opportunities for members to provide feedback and suggestions for improvements at the new facility?

- Member feedback is incredibly valuable to us; helping shape our services and facilities. We have actively established channels for members to share their ideas, concerns, and suggestions, and we are monitoring that as we occupy the new facility and work to consistently meet and exceed the evolving needs of the community.

Will we offer Silver Sneakers, Silver & Fit, or Renew Active?

- We are still determining whether we will offer third party memberships at this time.

Will we offer parking?

- Y members will continue to enjoy two free hours of parking per visit (or is it per day?). As for the grandfathered parking pass and the sticker that provides an additional three hours at no cost, we are working with the City to see if they'll allow us to continue that arrangement.

Will we continue to rent lockers and offer laundry service and towels?

- Yes. Locker and laundry pricing will remain the same \$20 for half locker. \$30 for full sized locker. Assigned lockers and nameplates will remain the same.

Will we continue to offer complimentary coffee in the lobby?

- Yes.

Do you have to commit to an entire year to become a member?

- No. We have no contracts – our memberships are month-to-month.

Will there be unsupervised kids running around here now that it's the Y?

- At the Y we have created a culture where all ages are welcome, which includes kids. We have age guidelines for our facilities and rules set in place. It is expected that our members, which include youth, follow those rules and if those rules are being disobeyed, we will have a talk with those individuals.
- It is part of our best practices to educate youth how to exercise properly and safely and they wear a wrist band to show they have been trained. We also supervise children and have behavior expectations.
- Family open swim will not be offered in the lap pool. We will schedule swim lessons, but current lap swim hours will not be affected.